



# Z hotel Nungwi, Zanzibar

## Frequently Asked Questions

### **What is the weather like and when is the best time to visit Zanzibar?**

Zanzibar enjoys a tropical climate with average daytime temperatures of about 27° Celsius / 80° Fahrenheit in summer and about 24° C/ 75° F in winter.

July to October are the most pleasant months because the days are dry with low humidity and the temperatures are about 25° C/ 77° F - perfect for the beach. November to March is also a very nice time of the year, it is just slightly hotter. You will probably want to avoid the rainy season, between April and May. The Z Hotel closes for these months.

### **What is the water temperature in Zanzibar.?**

The Indian Ocean which surrounds Zanzibar is wonderfully warm all year around, averaging about 27° C/ 80° F.

### **Are there any important cultural or social issues to be aware of before we travel to Zanzibar?**

The prevailing religion in Zanzibar is Islam, so it is important when outside the resort to dress conservatively without exposing too much skin. At the hotels or in the beach resorts, bikinis and less conservative clothing are fine.

### **Is Zanzibar safe?**

Zanzibar is predominantly very safe, however exercise caution just like any where. Book your tours through registered tour operators only, bottom line do not tempt fate.

### **I heard that you can not swim in Zanzibar when the tide is out. Is this true?**

Along the east coast when the tide is out, you can expect to have to walk up to 200 - 300 meters out to reach the sea. The further north one moves up the east or West coast, the less of an issue this becomes. The Z Hotel is ideally situated, we are very fortunate you can swim at any time, whether the tide is in or out, as the tide only ever goes out by approximately 30 meters.

### **What is the local currency and how should we manage carrying our money?**

The local currency is the Tanzanian Shilling but US Dollars are widely accepted. Credit cards are accepted at most hotels, but not at many shops and certainly not at the local markets. Be prepared to pay a surcharge between 5% - 10% if paying by credit card. There is a 5% surcharge on any card transactions made at The Z Hotel.

### **What about electricity in Zanzibar?**

Electricity in Zanzibar 220-240V AC, 50 Hz. Plugs have 3 flat-pinned prongs (UK type) and are available to buy in Stonetown.

### **Can I bring my cell phone to Zanzibar?**

Tanzania in general has excellent mobile phone coverage, well extended onto Zanzibar as well. Blackberry services are available through some off the mobile phone networks. Please check with your home based mobile company for international roaming and data coverage.

### **Is malaria a risk in Zanzibar do I need any special health certificates?**

Yes. You will need to consult your doctor about anti-malaria medication. Check with you local heath authorities for any vaccination requirements. Generally speaking the heath authorities in Zanzibar may ask you to show a Yellow Fever vaccination certificate if you have travelled through a yellow fever infected area.

### **Is it safe to drink the tap water?**

No. It is important to drink purified bottled water only. Complimentary bottled water is provided at The Z Hotel.

### **How can I be certain that my valuables will be safe where we are staying?**

Each room at The Z Hotel has its own safe for your valuables. However, like anywhere in the world you are responsible for your own belongings.

### **Are the rates per room or per person per night?**

Per room per night

### **What kind of honeymoon specials do you offer?**

Please have a look at the Wedding & Honeymoon package information shown within the further information section on our website.

### **Is it possible to get married at your hotel?**

Yes, please have a look at the Wedding & Honeymoon package information shown within the further information section on our website.

### **Do you offer family rooms?**

No, however we do offer interconnecting Deluxe Garden View or Deluxe Sea View rooms with double or twin beds.

### **Do children pay full price?**

We recently found it necessary to implement a child policy procedure within the hotel. While we would like to welcome children, our rooms and pool area are not equipped for children under 12 years of age. At the discretion of the management we might welcome families with younger children during low and medium season.

### **Do you offer triple rooms?**

No, all our bedrooms contain double or twin beds. We do offer interconnecting Deluxe Garden View or Deluxe Sea View Rooms.

### **Do you provide transfers?**

Yes, we can arrange transfers from or to the Z Hotel .All of our transfers are conducted by our preferred local partner Zanzibar Unique.

### **Do you have any special seasonal offers?**

There is an all year round special offer which is valid on all bookings during low and medium seasons, where you pay 6 nights but stay 7.

### **What options are available to make the deposit payment?**

The deposit may be paid in 2 ways;

A bank transfer, our bank details are given within the invoice issued, please be aware that there is normally a charge imposed by the banks when making a transfer, it is approximately US\$35, however these do vary from bank to bank, or by Visa / MasterCard, please note there is a 5% surcharge on all credit card transactions; this charge is imposed by the Tanzanian Banks.

### **What excursions and water sports are available?**

These are all listed within the activities section on our website.

### **What is your cancellation policy?**

A cancellation fee will be payable for all no-shows and reservations cancelled within 30 days of the arrival of the client based on the following scale:

a)	No Shows	100% of the full booking value
b)	Within 10 days	100% of the full booking value
d)	11 to 30 days	50% of the full booking value
e)	Over 30 day's	Full refund

### **We heard of frequent power cuts in Zanzibar. Does the Z Hotel have a generator?**

Yes, we do.

### **What are our meal options if we decided to go for half board?**

You can choose to have lunch or an evening meal, in either of our 2 restaurants, Cinnamon or Saruche.

### **Do you offer all inclusive?**

No

### **Do you offer smoking rooms?**

All rooms are non smoking; however please feel free to smoke on your balcony, where ashtrays are provided.